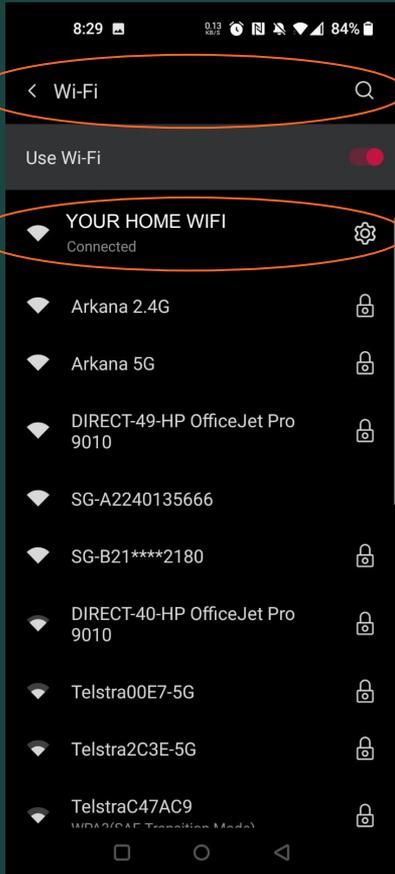

Does your Inverter dangle look like this?

If so, then you're in the right place.



The WINET Dongle has 3 lights labeled "RUN", "WLAN" and "LAN"

+ ARKAN / -

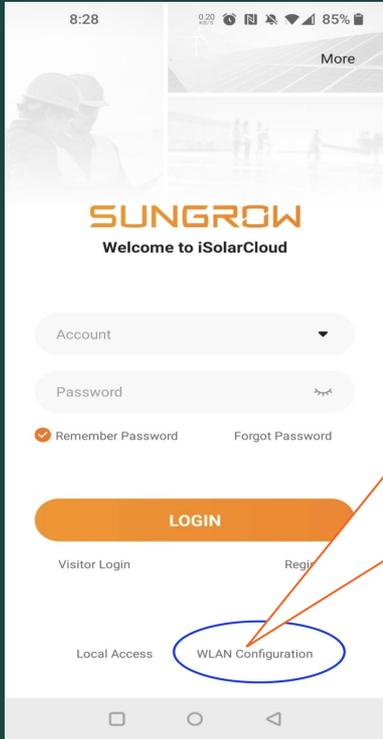


Connecting your WINET dongle to your home Wi-Fi

STEP 1: Make sure your phone is connected to your home WiFi

+ ARKANA -

Are you logged in to your Sungrow iSolarCloud app?



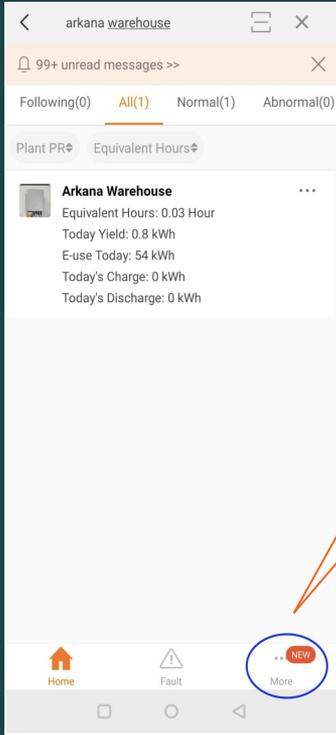
**No, I am not
logged in.**

Click WLAN
Configuration.

This will load
your camera
to scan the
app QR code.

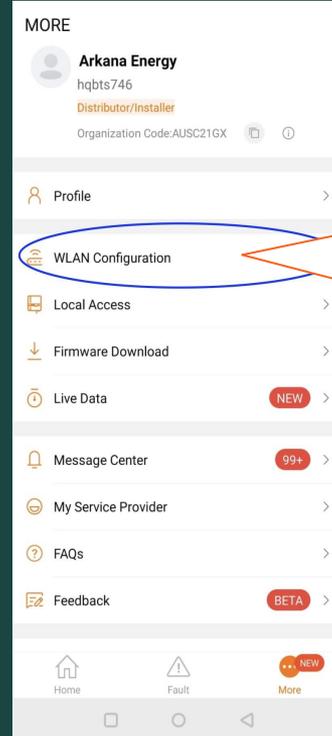
+ ARKAN / -

Are you logged in to your Sungrow iSolarCloud app?



Yes, I am logged in.

Step 1: Click "More" down the bottom right corner.



Step 2: Click WLAN Configuration.

This will load your camera to scan the app QR code.

+ ARKANA -



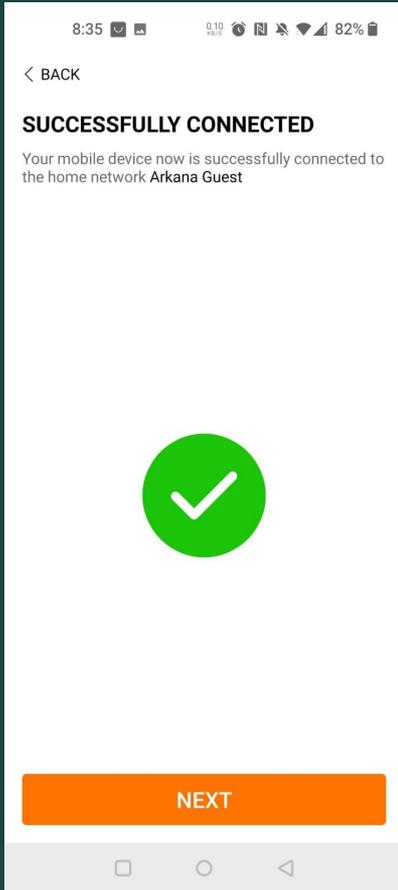
Next, you need to **scan the QR code** on your inverter dongle.

Your camera will automatically load so you can scan the dongle.

Scan the QR code on the front of the dongle.

TIP: your camera may ask for permission to scan. Please allow permission if required.

+ iSOLAR / -



After scanning your dongle you should get this “Successfully Connected” message.

Click “Next” to proceed

+ ARKANA -

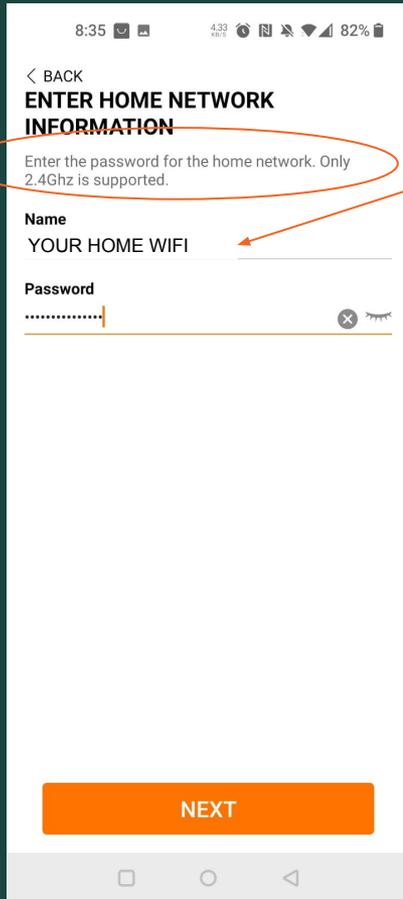


Click on the orange Inverter button once.

The blue light will then start to flash rapidly.

Once you have pressed the button please wait for approximately 15 seconds before clicking "Next" to proceed.

+ ARKAN / -



As you are connected to your home WiFi the name of your network should be automatically have populated.

If you have both 2.4G and 5G WiFi only select the 2.4G as the dongle will not connect to the 5G.

Enter your password for your WiFi and click "NEXT". If you do not know your password, contact your Internet provider.

Connecting can take up to 30 seconds depending on your WiFi signal Strength

+ ARKAN / -



Once you receive this message saying “Successfully Connected” click “Complete”

The process is now complete.

The information can take up to 10 minutes to start showing in your app so please allow some time for this to show online.

+ ARKAN / -

FAILED

1. Please ensure that WiNet is plugged into the inverter and powered on, press the button on the WiNet router once to activate EasyConnect (a rapidly flashing WLAN indicator indicates successful activation);
2. Please make sure that the Home Network password was entered correctly. If not, please enter the correct password, refresh and try again;
3. The Home Router is too far from WiNet, please ensure that the Home Router is placed near WiNet;
4. Please ensure that the Home Network has an operating frequency of 2.4GHz;
5. Please check if the Home Network is operating normally or lagging;
6. If the following functions are activated on the Home Router, WiNet will be unable to connect to the network:
 - 1) AP isolation,
 - 2) Mac address filtering,
 - 3) Broadcast packet filtering/ban.
 In addition, certain advanced wireless settings on the Home Router may also affect smart-device connections. In case of compatibility problems, please enable default settings;

TRY AGAIN

WLAN DIRECT CONNECTION



Troubleshooting

If connection has “FAILED” it is most commonly due to an incorrect network WiFi password entered. Please click “Try Again” and re-enter the network WiFi password.

The second most common reason is you are not connecting to the 2.4Ghz WiFi frequency.

Click “TRY AGAIN” and check that you are connected to to 2.4Ghz as 5Ghz is not supported.

